

Need some help or advice with your installation? Keep this sheet handy because you might need this email address – service@automaticsolutions.com.au

Internet and technology give us the ability to have a technician look at your install and help solve problems whether they are the initial installation or years later.

- 1. Don't start dismantling anything until advised.
- 2. Email the service department at the address above.

## SEND US YOUR PHOTOS AND GIVE US SOME EYES ON SITE

- Photo of the overall scene we should be able to see the whole gate/s in this one photo.
- A couple of photos of the gate hinges (if swing gates).
- Photos of both opening stops and closing stops.
- Photo of the connections to any battery.
- A couple of photos of the control board wiring.
- Any other shots you think important.

NB: Please resize your photos before emailing.

Please attach photos as attachments and do not imbed them in the email.



www.automaticgatesolutions.com.au